

Billing Terms

You have the right to cancel your agreement within 14 days following the day you receive your welcome letter or email. Unless you contact us to cancel your cover by calling 0800 023 4318 from the UK or +44 239 265 2222 from abroad, your annual fee of £39.95 (which includes an insurance element of £5.24) will be charged to the account you have already provided in advance of each year of membership. Please note that other taxes and/or costs may exist that are not paid via or imposed by Sentinel® Gold. If you cancel during the first 14 days, you will be entitled to a refund of the fees you have paid to us, if any. On expiry of the 14 day period, you can terminate your agreement at any time and no further fees will be payable from that date. No periodic fees already paid will be refundable however.