

These are the steps you need to take to conclude your Agreement with Affinion International Limited, provider of Sentinel®:

### **1. Make sure you have read and understand our terms**

It is your responsibility to read the terms and conditions, billing terms and privacy policy and product description carefully.

### **2. Browse our information**

This website contains information about Affinion International Limited's service which you will need to know before you apply for membership, including descriptions of the Sentinel® product and services, current price (including VAT and applicable taxes).

### **3. Complete the application form**

To apply for membership please complete the online enrolment form. We will require certain information from you to complete your application (including your name, contact and security details and payment details). All information you submit to us must be adequate, relevant, accurate and up to date. You will be asked to confirm that you have read and agree to the terms and conditions and billing terms. When you have completed the application form you should click on 'JOIN NOW'.

### **4. Confirm or modify your details**

If you want to change your details once the form is submitted, please contact us. Contact information can be found in your Welcome Email or alternatively you can call us on 0800 023 4318\*.

### **5. Wait for acceptance of your application**

If we accept your application, we will send you a Welcome Email and your membership Agreement is concluded. We will be entitled to refuse to accept your application if in our sole discretion we consider it necessary. If we refuse your application we will let you know as soon as we can. If we accept your application we will inform you without undue delay.

### **Other information about your Agreement**

We can only conclude your Agreement with you in English and not in any other language.

We will not file the concluded Agreement between us online and you should therefore print out/save copies of the terms and conditions and billing terms. However, we will send you a welcome pack containing this information.

\*Calls to 0800 numbers are free from BT land lines. Calls from mobile phones and other networks may cost more depending on your service provider. Calls are recorded and monitored for quality purposes.